

FAQs

New Security Protocol at Gables One Tower Starting June 1, 2019

What is the new security protocol at GOT?

- Effective June 1, 2019:
 - All exterior entrances to GOT will require Cane Card access 24/7, with the exception of the main lobby (entry facing US1), which will remain open Monday-Friday from 7 a.m. to 6 p.m.
 - Entrances to the HR and Controller office suites off the main lobby of GOT will require Cane Card access to enter.
 - In accordance with the University's security protocol, anyone working at and/or visiting GOT should have their Cane Card visible at all times.

Why are the changes being made at GOT?

- To provide a safer and more secure work environment for our University of Miami staff and patrons at GOT and prevent unauthorized access into the building.

I lost or need to renew my card.

- Please visit Parking and Transportation at the McKnight building before June 1 to receive a replacement Cane Card at no cost to you.

I am a Medical campus employee working at GOT and need an update to my card?

- Please visit Parking and Transportation (P&T) at the McKnight building before June. The P&T team will record your name and work with Campus Safety at the Medical campus to receive a replacement Cane Card at no cost to you.

I need to change the type of access I have on my card.

- Please work with your supervisor to submit an access request online at miami.edu/SRO specifying in detail the type of request and your C#.

Will the all the suites in GOT also be restricted?

- Only entrances to the HR and Controller office suites off the main lobby of GOT will require Cane Card access to enter.

I'd like the entrance to the suite in my department to be locked. What do I need to do?

- Please submit an access request online at miami.edu/SRO specifying in detail the type of request.
- UMIT also offers the ability to connect intercoms with camera to be connected to Cisco phones; for more information, please place an IT request at uservice.miami.edu.